

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham

AAA Contact Phone: 707 442-3763

AAA Contact Email: dbirmingham@alaa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Michele Schlesiger

Provider Contact Phone: 707 448-0866

Provider Contact Email: mschlesiger@snc.net

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 379

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 21
65-74: 31
75-84: 8
85+: 2
Client Declined to Provide Information: 0
Total: 62

CLIENT GENDER

Male: 28
Female: 34
Client Declined to Provide Information: 0
Total: 62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 48
Homebound: 2
Lives Alone: 29
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 1
Rural: 41
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 39
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 52
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 7
Total: 62

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Fiscal Year: 2017-2018

Quarter: 4

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

8

0

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

5

3

2

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

0

1

0

D3. Other Health/Community Based Care:

1

0

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

30

27

4

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

7

1

1

E3. Other Housing:

1

4

1

1

INCOME MAINTENANCE

F1. Social Security:

2

1

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

4

3

0

1

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Provider Name: Legal Services of Northern California

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Provider Contact Name: Michele Schlesiger

Provider Contact Phone: 707 448-0866

Provider Contact Email: mschlesiger@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	6	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 77

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	12	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 350

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/18	Eureka	Presentation to A1AA Board regarding senior services	A1AA Board	10	2
4/26/18	County of Humboldt	Information about legal services, expungement services, Certificates of Rehabilitation and Ban the Box	Inmates	300	6
6/15/18	Crescent City	Presentation at Del Norte Senior Center: Medi-Cal, Medicare & New Medi-Cal estate recovery laws	Senior Center Consumers	20	11
6/27/18	Hoopa	Information distributed at K'ima:W Medical Center's Annual Health Fair about legal services, including assistance with health matters.	Consumers	0	10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Dan Birmingham**

AAA Contact Phone: **707 442-3763**

AAA Contact Email: **dbirmingham@alaa.org**

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: **Michele Schlesiger**

Provider Contact Phone: **707 448-0866**

Provider Contact Email: **mschlesiger@snc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman

AAA Contact Phone: 530 842-1687

AAA Contact Email: priscilla@spa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 43
65-74: 40
75-84: 19
85+: 2
Client Declined to Provide Information: 0
Total: 104

CLIENT GENDER

Male: 37
Female: 67
Client Declined to Provide Information: 0
Total: 104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 73
Homebound: 0
Lives Alone: 60
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 0
Rural: 73
Greatest Economic Need (Minority): 8
Greatest Economic Need (Non-Minority): 66
Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 89
African American: 1
Native American/Native Alaskan: 6
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 2
Total: 104

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

10

7

5

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

43

41

3

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

17

2

0

0

E3. Other Housing:

0

15

3

3

INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

6

3

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	12	9	0
H2. Advance Health Care Directives (AHCD):	11	3	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 116

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
91	29	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 590

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/18	NARFE	community presentation to NARFE. Consumer law, estate planning general services info. Brochures left	Member of NARFE	41	1.8
5/10/18	Sr. Fraud Fair	Provided information on general services, estate planning clinics, guardianship work	Seniors	23	4.2
5/17/18	Passages Caregiver Group, Mt Shasta	Provided information on general services, guardianship, estate planning, elder financial abuse	Seniors	10	5.5
6/13/18	Redding City Hall	Lunch and Learn - Information on services we provide	City of Redding Staff	20	3.4
6/27/18	Shasta MDT Group	Presentation on financial elder abuse, estate planning, general services	Residents at complex	25	2.1
6/28/18	Dignity Health Connected Living	Presentation on general services, guardianship and estate planning	Staff	65	3.2

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PSA: 2

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AAA Contact Email: priscilla@spa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/5/18	Redding Office	Estate Planning Clinic	Seniors	7	1
4/27/18	Redding Office	Estate Planning Clinic	Seniors	4	1.5
5/10/18	Redding	Estate Planning /Consumer Clinic	Seniors	13	2.3
5/15/18	Hill Country Clinic, Round Mtn.	Estate Planning Clinic	Seniors	60	6
5/21/18	Redding Office	Estate Planning Clinic	Seniors	4	1.5
6/7/18	Redding Office	Estate Planning Clinic	Seniors	4	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: sveith@LSNC.net or bsegal

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 136

Total Units of Service for Quarter (Unit=1 Hour): 949

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	54
75-84:	31
85+:	9
Client Declined to Provide Information:	0
Total:	127

CLIENT GENDER

Male:	50
Female:	77
Client Declined to Provide Information:	0
Total:	127

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	0
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	74
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	70
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	10
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CLIENT RACE

Two or More Races:	1
Caucasian:	99
African American:	4
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	127

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: sveith@LSNC.net or bseg

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

9

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

3

3

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

49

43

9

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

21

19

3

1

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

5

0

0

F2. Supplemental Security Income (SSI):

7

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: sveith@LSNC.net or bseg

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	0	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	8	6	0
H2. Advance Health Care Directives (AHCD):	6	2	4	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 127

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	30	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 885

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/9/18	Plumas County	Multidisciplinary Meeting	Providers	4	5.1
4/17/18	Tehama County	Outreach at Foodbank	Seniors	30	1.5
4/17/18	Tehama County	Ampla Health Los Molinos	Providers	7	2.2
4/18/18	Tehama County	Multidisciplinary Meeting	Providers	8	2.5
4/25/18	Glenn County	Behavioral Health	Providers	35	1.7
5/3/18	Butte County	Multidisciplinary Meeting	Providers	24	2.5
5/21/18	Glenn County	Employment Center	Providers	3	2
5/21/18	Glenn County	Glenn County Library	Community	2	0.5
6/5/18	Butte County	Behavioral Health	Providers	3	1
6/11/18	Plumas County	Multidisciplinary meeting	Providers	4	5.5

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AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: sveith@LSNC.net or bseg

6/22/18	Tehama County	Mental Health Services Agency Housing Committee	Providers	7	2.5
6/29/18	Butte County	Ampla Health Gridley	Providers	12	1.5
6/29/18	Glenn County	Harmony House	Providers and Recipients	4	1.5
6/29/18	Glenn County	Health & Human Services Meeting	Providers	43	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/21/18	Tehama County	Paskenta Band of Nomlaki Indians Tribal Conference	Seniors and Other Recipients	24	4.5
4/28/18	Butte County	Chapman Family Wellness Fair	Community	33	5
5/7/18	Butte County	Center for Health Communities	Providers	3	1
5/30/18	Butte County	Iverson Center Wellness & Recovery Fair	Community	60	5
6/18/18	Butte County	Chico Fair Housing Workshop	Community	13	16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susna@yslegal.comcastbi

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 43

Total Units of Service for Quarter (Unit=1 Hour): 456

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 23
75-84: 8
85+: 2
Client Declined to Provide Information: 0
Total: 43

CLIENT GENDER

Male: 18
Female: 25
Client Declined to Provide Information: 0
Total: 43

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 16
Homebound: 0
Lives Alone: 14
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 2
Rural: 22
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 23
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 0
Caucasian: 41
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 2
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 43

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susna@yslegal.comcastbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

1

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

3

0

D2. Medicare:

0

0

2

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

3

4

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

16

3

8

0

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susna@yslegal.comcastbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	3
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	1	4	0
H2. Advance Health Care Directives (AHCD):	8	0	4	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 49

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	29	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 442

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/16/18	Freedom home Health (Y)	How Legal Center can Assist their clients	Home Health Providers	27	1
4/19/18	Emerald Oaks Residential Care Facility (S)	How the Legal Center can assist their residents.	Care home staff	12	1
4/23/18	Freedom Hospice (Y)	How the Legal Center can assist their clients.	Hospice providers	12	1
5/19/18	United Way Community Fair (S)	Staffed table at fair which showcased local agencies, handed out brochures, answered questions, etc., Approximately 750 people attended the event.	General community	100	3
5/19/18	Yuba City Methodist Church Community Outreach	Staffed table, handed out brochures, answered questions about the Legal Center's services.	General Community	70	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susna@yslegal.comcastbi

6/21/18	Yuba City Senior Center (S)	Gave talk on current legal issues affecting seniors	Seniors	2	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2/18	Marysville Arts Club (Y)	YSLC services	Seniors	72	2
4/5/18	Sutter County Democratic Club	YSLC services	Seniors	8	0.75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.com

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 191

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 17

65-74: 33

75-84: 8

85+: 6

Client Declined to Provide Information: 0

Total: 64

CLIENT GENDER

Male: 24

Female: 40

Client Declined to Provide Information: 0

Total: 64

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 30

Homebound: 6

Lives Alone: 10

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 23

Greatest Economic Need (Minority): 8

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0

Caucasian: 50

African American: 0

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 10

Total: 64

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

4

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

9

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

0

0

E3. Other Housing:

8

6

0

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	19	0	0

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 154

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/18	FREED	Meeting with coordinator at FREED re collaboration/services	Aging and Disability resources groups	5	5
4/13/18	Grass Valley, CA	Executive Director Academy/Networking	EDs of other local non profits who serve similar clients	20	4
5/10/18	Nevada City, CA	Bar Association Dinner	Networking with potential pro bono attorneys & doors	35	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/4/18	Nevada City, CA	Family Law 101	People with family law issues	5	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord Tenant Clinic		3	3
6/27/18	Grass Valley	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.org

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 4

Total Units of Service for Quarter (Unit=1 Hour): 80

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 2
75-84: 1
85+: 0
Client Declined to Provide Information: 0
Total: 4

CLIENT GENDER

Male: 2
Female: 2
Client Declined to Provide Information: 0
Total: 4

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3
Homebound: 1
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 4
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 4
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

0

0

1

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="4/17/18"/>	<input type="text" value="FREED"/>	<input type="text" value="Meeting with coordinator at FREED re collaboration/services"/>	<input type="text" value="Aging and Disability resource groups"/>	<input type="text" value="5"/>	<input type="text" value="5"/>
<input type="text" value="4/13/18"/>	<input type="text" value="Grass Valley, CA"/>	<input type="text" value="Executive Director Academy/Networking"/>	<input type="text" value="EDs of other local non profits who serve similar clients"/>	<input type="text" value="20"/>	<input type="text" value="4"/>
<input type="text" value="5/10/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Bar Association Dinner"/>	<input type="text" value="Networking with potential pro bono attorneys & donors"/>	<input type="text" value="35"/>	<input type="text" value="1"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="5/4/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Family Law 101"/>	<input type="text" value="People with family law issues"/>	<input type="text" value="5"/>	<input type="text" value="5"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord/Tenant	People with housing issues	3	3
6/27/18	Grass Valley, CA	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 197

Total Cases Closed in Quarter: 178

Total Units of Service for Quarter (Unit=1 Hour): 852

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	97
75-84:	38
85+:	21
Client Declined to Provide Information:	0
Total:	197

CLIENT GENDER

Male:	59
Female:	138
Client Declined to Provide Information:	0
Total:	197

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	1
Lives Alone:	1110
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	18
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CLIENT RACE

Two or More Races:	1
Caucasian:	118
African American:	42
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	1
Total:	197

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

3

0

0

A2. Contracts/Warranties:

4

2

0

0

A3. Other Consumer/Finance:

15

13

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

3

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

79

66

7

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

14

12

1

0

E3. Other Housing:

6

5

0

0

INCOME MAINTENANCE

F1. Social Security:

3

5

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

9

7

1

0

F4. Other Income Maintenance:

2

2

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	9	1	0
G3. Other Individual Rights:	10	12	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	13	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 197

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
164	14	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 794

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	5	2.5
4/20/18	Mission Oaks Community Center	Overview of LSNC Services at MORPD Health Faire	Seniors	21	3.8
4/21/18	Valley High Community Park	Overview of LSNC Services at Shabazz Safety & Family Fun	Low Income Families	45	3.5
4/28/18	Cordova Community Center	Overview of LSNC Services at Kids Day in the Park	Families	120	2
4/29/18	CSUS Sacramento	Overview of LSNC Services at 6th Annual Hmong Community Health Fair	Hmong Community	100	5.2
5/8/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	1	1.5
5/8/18	Sacramento State Capitol	Overview of SLH Services at Senior Rally	Seniors	40	2.6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

5/17/18	Citrus Heights Community Center	Overview of SLH Services at SOAR Senior Health Fair	Seniors	50	3.8
5/18/18	Cesar Chavez Intermediate School	Overview of LSNC Services at Nakland Children's Carnival	Low Income Families	45	4
5/29/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	2	2.2
5/30/18	Senior Center of Elk Grove	Overview of SLH Services at Senior Day in the Park	Seniors	81	3.5
6/15/18	Stanford Settlement Seniors Center	Overview of SLH Services @ 26th Annual Senior Health & Information Fair	Seniors	30	2.7
6/19/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	2	3.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/23/18	Cordova Senior	Overview of SLH Services Presentation	Seniors	6	2.4
5/9/18	Mercy Housing; Creekview Manor	Presentation on Overview of Sacramento Senior Services	Seniors	2	1.7
5/16/18	Stanford Settlement Senior Center	Presentation on Overview of Sacramento Senior Services	Seniors	35	1.4
5/29/18	Eskaton Jefferson Manor	Estate & Advance Planning	Seniors	14	1.8
6/4/18	Hart Senior Center	IHSS & Overview of LSNC Services	Seniors	2	3.5
6/5/18	Mercy Housing; Russel Manor	Overview of Sacramento's Senior Legal Hotline	Seniors	11	2.5
6/19/18	Pioneer Towers	Overview of Sacramento's Senior Legal Hotline	Seniors	10	2.3
6/29/18	ACC Seniors Services	Pension Presentation	Seniors	3	2.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.com

Total Unduplicated Client Count for Quarter: 10

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 59

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 2
65-74: 5
75-84: 1
85+: 0
Client Declined to Provide Information: 2
Total: 10

CLIENT GENDER

Male: 6
Female: 4
Client Declined to Provide Information: 0
Total: 10

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 5
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 5
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 5
Total: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

2

2

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="4/17/18"/>	<input type="text" value="FREED"/>	<input type="text" value="Meeting with coordinator at FREED re collaboration/services"/>	<input type="text" value="Aging and Disability resource groups"/>	<input type="text" value="5"/>	<input type="text" value="5"/>
<input type="text" value="4/13/18"/>	<input type="text" value="Grass Valley, CA"/>	<input type="text" value="Executive Director Academy/Networking"/>	<input type="text" value="EDs of other local non profits who serve similar clients"/>	<input type="text" value="20"/>	<input type="text" value="4"/>
<input type="text" value="5/10/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Bar Association Dinner"/>	<input type="text" value="Networking with potential pro bono attorneys & donors"/>	<input type="text" value="35"/>	<input type="text" value="1"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="5/4/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Family Law 101"/>	<input type="text" value="People with family law issues"/>	<input type="text" value="5"/>	<input type="text" value="5"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord/tenant clinic		3	3
6/27/18	Grass Valley, CA			3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sutter

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.org

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 4

Total Units of Service for Quarter (Unit=1 Hour): 51

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 1
75-84: 1
85+: 1
Client Declined to Provide Information: 0
Total: 4

CLIENT GENDER

Male: 2
Female: 2
Client Declined to Provide Information: 0
Total: 4

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 2
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 0
Rural: 3
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 3
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 1
Total: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sutter

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sutter

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="4/17/18"/>	<input type="text" value="FREED"/>	<input type="text" value="Meeting with coordinator at FREED re collaboration/services"/>	<input type="text" value="Aging and Disability resource groups"/>	<input type="text" value="5"/>	<input type="text" value="5"/>
<input type="text" value="4/13/18"/>	<input type="text" value="Grass Valley, CA"/>	<input type="text" value="Executive Director Academy/Networking"/>	<input type="text" value="Eds of other local non profits who serve similar clients"/>	<input type="text" value="20"/>	<input type="text" value="4"/>
<input type="text" value="5/10/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Bar Association Dinner"/>	<input type="text" value="Networking with potential pro bono attorneys & donors"/>	<input type="text" value="35"/>	<input type="text" value="1"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="5/4/18"/>	<input type="text" value="Nevada City, CA"/>	<input type="text" value="Family Law 101"/>	<input type="text" value="People with family law issues"/>	<input type="text" value="5"/>	<input type="text" value="5"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sutter

County(ies): Sutter

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425

Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord Tenant Clinic		3	3
6/27/18	Grass Valley, CA	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 611

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 27
65-74: 44
75-84: 22
85+: 7
Client Declined to Provide Information: 0
Total: 100

CLIENT GENDER

Male: 38
Female: 62
Client Declined to Provide Information: 0
Total: 100

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 61
Homebound: 18
Lives Alone: 59
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 0
Rural: 39
Greatest Economic Need (Minority): 6
Greatest Economic Need (Non-Minority): 42
Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 2
Caucasian: 85
African American: 3
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 2
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 3
Total: 100

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

11

11

0

0

A3. Other Consumer/Finance:

4

3

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

35

33

0

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

3

0

0

E3. Other Housing:

9

5

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

3

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="17"/>	<input type="text" value="17"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="94"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2018	Auburn	Calls and planning future presentations	Older adults and social services	<input type="text" value="30"/>	<input type="text" value="1"/>
4/2018	Auburn	Research, prep and planning for outreach	Community agencies and businesses that provide service to Older Adults	<input type="text" value="20"/>	<input type="text" value="2"/>
4/3/18	Rocklin and Auburn	Placer MDT collaborative meeting to update service available to older adults and disabled	Older adults, caregivers and families	<input type="text" value="25"/>	<input type="text" value="3"/>
4/10/18	Auburn - Subsidized Housing for Seniors	PRESENTATION: Legal Tools for Maintaining Independence	Low Income Older Adults	<input type="text" value="4"/>	<input type="text" value="2"/>
4/19/18	Auburn	PRESENTATION: Legal Tools for Maintaining Independence	Older Adults and Families	<input type="text" value="20"/>	<input type="text" value="3"/>

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 710-8365

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

4/24/18	Rocklin and Auburn	Placer MDT collaborative meeting to update service available to older adults and disabled and plan outreach	Older adults, caregivers and families	250	3
5/2018	Roseville Galleria June 2018	Planning for Aging Gracefully	Seniors and their families	500	1
6/23/18	Roseville Galleria	PRESENTATION: Aging Gracefully	Caregivers, families of vulnerable Seniors and Seniors	215	14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 36

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 96

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 8
65-74: 18
75-84: 6
85+: 4
Client Declined to Provide Information: 0
Total: 36

CLIENT GENDER

Male: 24
Female: 12
Client Declined to Provide Information: 0
Total: 36

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 30
Homebound: 3
Lives Alone: 24
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 6
Rural: 7
Greatest Economic Need (Minority): 16
Greatest Economic Need (Non-Minority): 13
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 0
Caucasian: 20
African American: 2
Native American/Native Alaskan: 4
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 8
Client Declined to Provide Information: 0
Total: 36

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	10	4	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	3	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	11	3	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	1	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	4	0	1	0
H3. Financial Powers of Attorney:	0	0	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 36

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	18	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 86

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/5/18	Esparto	Presentation on long term care planning	Older adults	15	5
6/13/18	Woodland	Fair housing LSNC's services	Older and disabled adults	8	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Jenay Cottrell*

AAA Contact Phone: *415 473-6947*

AAA Contact Email: *jcottrell@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Laurie Joyce*

Provider Contact Phone: *415 492-0230 ext 303*

Provider Contact Email: *Ljoyce@legalaiddmarin.org*

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 520

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	51
75-84:	28
85+:	4
Client Declined to Provide Information:	0
Total:	118

CLIENT GENDER

Male:	42
Female:	76
Client Declined to Provide Information:	0
Total:	118

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	79
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	27
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	1
Caucasian:	84
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	4
Total:	118

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell

AAA Contact Phone: 415 473-6947

AAA Contact Email: jcottrell@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Laurie Joyce

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Ljoyce@legalaidsanmarin.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

0

0

0

A2. Contracts/Warranties:

3

1

2

0

A3. Other Consumer/Finance:

2

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

5

2

4

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

42

16

10

9

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

4

0

1

E3. Other Housing:

1

3

0

1

INCOME MAINTENANCE

F1. Social Security:

1

1

1

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell

AAA Contact Phone: 415 473-6947

AAA Contact Email: jcottrell@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Laurie Joyce

Provider Contact Phone: 415 492-0230 ext 303

Provider Contact Email: Ljoyce@legalaidmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	5	6	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	19	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	11	4	1	0

TOTAL CASES OPENED IN QUARTER: 118

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	25	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 448

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/25/18	LAM	Small Claims	Low Income Residents	3	9
5/4/18	Tiburon	Renters Rights	Seniors	4	2
5/18/18	LAM	Workers Comp	Low Wage Workers	7	17
5/19	Unitarian Church	Renters Rights	Low Income Tenants	25	5
5/31	LAM	Insurance Coverage	Low Income Residents	1	30
6/1/18	Warner Creek	Seniors Housing Issues	Seniors	10	3
6/13	McGinnis Golf Club	Marin Retired Teachers	Seniors	30	3
6/19	LAM	Bankruptcy	Low Income residents	1	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 72

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Jenay Cottrell*

AAA Contact Phone: *415 473-6947*

AAA Contact Email: *jcottrell@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Laurie Joyce*

Provider Contact Phone: *415 492-0230 ext 303*

Provider Contact Email: *Ljoyce@legalaidsmarin.org*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia

Provider Contact Phone: 415-553-3403

Provider Contact Email: brandie@lrcl.org

Total Unduplicated Client Count for Quarter: 22

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 526

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7
65-74: 12
75-84: 3
85+: 0
Client Declined to Provide Information: 0
Total: 22

CLIENT GENDER

Male: 11
Female: 11
Client Declined to Provide Information: 0
Total: 22

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 14
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 14

CLIENT RACE

Two or More Races: 0
Caucasian: 7
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 15
Client Declined to Provide Information: 0
Total: 22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia

Provider Contact Phone: 415-553-3403

Provider Contact Email: brandie@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

6

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

1

4

0

F2. Supplemental Security Income (SSI):

5

4

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia

Provider Contact Phone: 415-553-3403

Provider Contact Email: brandie@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 22

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 486

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2018	LRCL	La Raza Centro Legal Senior Clinic: weekly in-house clinic	Elderly and Disabled	13	0
2018	Curry Senior Center	Allied Agency legal clinic: First Thursday of every month on MOU with Curry Senior Center	low-income seniors and disabled	9	0
2018	30th St Senior Center	Monthly Latino Partnership Meetings: Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management	local area service providers	30	40

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia

Provider Contact Phone: 415-553-3403

Provider Contact Email: brandie@lrcl.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-757-4507

Provider Contact Email: lchiera@laesf.org

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 165

Total Units of Service for Quarter (Unit=1 Hour): 1824

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	108
75-84:	44
85+:	21
Client Declined to Provide Information:	0
Total:	214

CLIENT GENDER

Male:	112
Female:	102
Client Declined to Provide Information:	0
Total:	214

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	118
Homebound:	10
Lives Alone:	114
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	28
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CLIENT RACE

Two or More Races:	3
Caucasian:	113
African American:	35
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	26
Filipino:	6
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	214

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-757-4507

Provider Contact Email: lchiera@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

16

1

2

1

A2. Contracts/Warranties:

2

0

1

1

A3. Other Consumer/Finance:

10

7

4

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

3

0

1

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

110

73

2

16

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

6

3

0

1

F2. Supplemental Security Income (SSI):

14

6

0

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-757-4507

Provider Contact Email: lchiera@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	18	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	4	1	3
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	1
H4. Other Miscellaneous:	11	7	1	3

TOTAL CASES OPENED IN QUARTER: 214

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
123	12	30

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1824

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 621

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 29
65-74: 37
75-84: 24
85+: 7
Client Declined to Provide Information: 2
Total: 99

CLIENT GENDER

Male: 39
Female: 60
Client Declined to Provide Information: 0
Total: 99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 53
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 54
Rural: 0
Greatest Economic Need (Minority): 90
Greatest Economic Need (Non-Minority): 5
Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 1
Caucasian: 10
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 1
Chinese: 48
Filipino: 17
Japanese: 9
Korean: 0
Laotian: 0
Vietnamese: 4
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 5
Client Declined to Provide Information: 0
Total: 99

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

5

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

0

0

0

C2. Conservatorship:

4

0

0

0

C3. Other Family:

11

0

0

2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

6

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

3

4

0

0

INCOME MAINTENANCE

F1. Social Security:

9

2

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	18	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	4	0	0
G3. Other Individual Rights:	6	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	6	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 109

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	0	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 546

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Spring 201	APILO Office	Newsletter: Senior Rights Bulletin	General Public, Service Providers	10000	12
6/20/2018	HAS	Commission Hearing	General Public	0	5
4/18/2018		API Community Paternership Meeting	Attendees/Service Providers	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/18/2018	APILO Office	SSI Speal Training/ Medical Benefits Training	Service Providers	5	1
5/15/2018	Kimochi	Kimochi Family Caregiver Training	Caregivers	10	20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

6/13/2018	Self Help Lady Shaw Senior Center	WEADD Campaign	General Public	70	24
4/16/2018	Pilipino Senior Center	Pilipino Senior Center Training	General Public	10	2
6/12/2018	Bayview Senior	Meals on Wheels	Service Providers	75	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 55

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants Manager

Provider Contact Phone: 415-355-6790

Provider Contact Email: irmaa@advancing justice-

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour): 647

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 15
65-74: 12
75-84: 5
85+: 2
Client Declined to Provide Information: 0
Total: 34

CLIENT GENDER

Male: 18
Female: 16
Client Declined to Provide Information: 0
Total: 34

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 21
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 37
Rural: 0
Greatest Economic Need (Minority): 32
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 1
Caucasian: 0
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 23
Filipino: 3
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 4
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants Manager

Provider Contact Phone: 415-355-6790

Provider Contact Email: irmaa@advancing justice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	4	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	22	0	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants Manager

Provider Contact Phone: 415-355-6790

Provider Contact Email: irmaa@advancing justice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 34

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	0	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 632

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/2018	San Francisco	SRO Task Force Presentation	N/A	10	3
5/2/2018	Bayview, San Francisco	SF Tenant KYR Training for staff at Bayview Senior Services	seniors	5	3
6/2/2018	CCSF Ocean Campus, San	2018 SF Housing Expo	N/A	100	3
6/11/2018	Chinatown, San Francisco	SF Tenant KYR Training for staff at Self-Help for the Elderly	N/A	20	3
6/15/2018	Excelsior, San Francisco	Excelsior Works D11 Resource Fair	N/A	21	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415-355-6790**

AAA Contact Email: **michael.zaugg@sgov.org**

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: **Irma Aronce, Grants Manager**

Provider Contact Phone: **415-355-6790**

Provider Contact Email: **irmaa@advancing justice-**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Laura Cepoi

AAA Contact Phone: 925-602-4170

AAA Contact Email: lcepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 270

Total Cases Closed in Quarter: 311

Total Units of Service for Quarter (Unit=1 Hour): 1931

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	116
75-84:	76
85+:	30
Client Declined to Provide Information:	0
Total:	270

CLIENT GENDER

Male:	86
Female:	184
Client Declined to Provide Information:	0
Total:	270

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	92
Homebound:	14
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	0
Caucasian:	184
African American:	41
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	8
Total:	270

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Laura Cepoi

AAA Contact Phone: 925-602-4170

AAA Contact Email: lcepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

5

0

0

A2. Contracts/Warranties:

6

6

1

1

A3. Other Consumer/Finance:

18

15

3

2

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

3

3

0

0

C3. Other Family:

4

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

56

32

23

17

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

6

0

1

E3. Other Housing:

11

11

1

2

INCOME MAINTENANCE

F1. Social Security:

4

2

1

0

F2. Supplemental Security Income (SSI):

1

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Laura Cepoi

AAA Contact Phone: 925-602-4170

AAA Contact Email: lcepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	7	7	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	14	7	0
H2. Advance Health Care Directives (AHCD):	84	14	77	6
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	28	8	1

TOTAL CASES OPENED IN QUARTER: 270

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
151	128	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1899

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/18/18	El Cerrito	Available Services	Seniors	25	4
5/10/18	Concord	Resource Fair	Seniors	70	4
5/23/18	Rossmoor WC	Available Services	Seniors	40	4
6/18/18	El Cerrito	General Presentation	Seniors	15	2
6/20/18	Pleasant Hill	Preservation of housing/ Protection from Abuse	Seniors	11	5
6/4/18	Pinole	General Info	Seniors	15	2.5
5/15/18	Rossmoor	Available Services	Seniors	75	4
6/29/18	Pleasant Hill	Resource Fair	Seniors	150	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: **Laura Cepoi**

AAA Contact Phone: **925-602-4170**

AAA Contact Email: **lcepoi@ehsd.cccounty.us**

Provider Name: **Contra Costa Senior Legal Services**

County(ies): **Contra Costa**

Provider Contact Name: **Verna Haas**

Provider Contact Phone: **925-609-7900**

Provider Contact Email: **Verna.haas@ccsls.org**

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/8/18	Concord FJC	Elder Abuse	Senior Service Providers	40	2
6/29/18	Concord Library	Scams/Fraud	Seniors	2	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.o

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 1401

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	62
75-84:	24
85+:	16
Client Declined to Provide Information:	0
Total:	145

CLIENT GENDER

Male:	64
Female:	81
Client Declined to Provide Information:	0
Total:	145

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	1
Lives Alone:	84
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	5
Greatest Economic Need (Minority):	33
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	4
Caucasian:	82
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	5
Filipino:	19
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	2
Total:	145

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.o

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

3

2

1

A2. Contracts/Warranties:

3

4

1

0

A3. Other Consumer/Finance:

4

2

4

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

68

26

4

5

D2. Medicare:

1

0

2

0

D3. Other Health/Community Based Care:

8

2

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

45

22

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

0

0

E3. Other Housing:

4

1

0

0

INCOME MAINTENANCE

F1. Social Security:

7

5

0

0

F2. Supplemental Security Income (SSI):

8

3

3

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	3	0	2
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	3	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	3	1	0

TOTAL CASES OPENED IN QUARTER: 176

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	26	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1364

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/12/18	Foster City	DA Victim Services Resource Fair	Service Providers for victims of crime and victims of crime	100	1.5
5/4/18	San Matero	San Matero Senior Resource Fair	Seniors and service providers	200	6
5/16/18	East Palo Alto	East Palo Alto Seniors Lifestyle Expo	Seniors and service Providers	300	10
5/24/18	Daly City	Daly City Senior Resource Fair	Seniors and service providers	300	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/18	San Mateo	Aging & Adult general Meeting	Seniors and service Providers	30	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.o

4/9/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1.5
4/17/18	San Mateo	New Beginnings Coalition	Seniors and service providers	40	2
6/11/18	San Mateo	Sommission on Aging General Meeting	Seniors and service providers	30	2
6/12/18	San Mateo	OAA Provider Meeting	Seniors and service providers	30	2.5
6/15/18	Millbrae	Pacific Islander Immigration Forum	Tongan/Pacific Islander	20	2.5
6/20/18	San Mateo	Forum for LGBTQ+ adults age 50+	LGBTQ+ seniors and service providers	25	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 123

Total Units of Service for Quarter (Unit=1 Hour): 3431

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	20
65-74:	55
75-84:	26
85+:	9
Client Declined to Provide Information:	1
Total:	111

CLIENT GENDER

Male:	31
Female:	80
Client Declined to Provide Information:	0
Total:	111

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	1
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	78
Limited English:	19
Rural:	0
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	4
Caucasian:	38
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	11
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	111

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	15	0	8	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	1	0
D2. Medicare:	8	1	3	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	21	4	2	0

INCOME MAINTENANCE

F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	11	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	12	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	27	38	36	12
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 111

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	55	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2696

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/25/2018	South Berkeley Senior Center - CE	Senior Fair	Seniors	195	18.5
4/26/2018	Albany Senior Center - CE Site	Senior Fair	Seniors	150	13.8
4/28/2018	Tropics Mobile Home Park	Senior Fair	Seniors	125	11.5
5/2/2018	Frank Ogawa Plaza - CE Site	Senior Fair	Seniors	200	20.5
5/2/2018	Ridgeview Commons - CE Site	Senior Fair	Seniors	112	12.5
5/3/2018	Kenneth Aitken Senior Center - CE Site	Senior Fair	Seniors	187	17.3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

5/5/2018	Pleasanton Senior Center - CE Site	Senior Fair	Seniors	100	15.5
5/12/2018	Fremont Senior Center - CE Site	Health Fair	Seniors	500	23.4
5/25/2018	USOAC - CE Site	Senior Fair	Seniors and Providers	100	22.3
5/30/2018	Mastick Senior Center -CE Site	Health Fair	Seniors	75	13.5
6/2/2018	Parks Chapel AME Church	Senior Fair	Seniors and Caregivers	40	18.8
6/29/2018	Satellite Housing, Inc. - CE Site	Senior Fair	Seniors and Providers	400	18.8
4/21/2018	Ed Roberts Campus	Health Fair	Seniors and Caregivers	110	16.5
4/21/2018	On Lok Lifeways	Health Fair	Seniors	100	14.6
4/21/2018	Merrit College - CE Site	Senior Fair	Seniors	110	16

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 253

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2/2018	Rosewood Terrace - CE Site	Keeping Elders Safe	Seniors	22	13.5
4/4/2018	Wisteria Place - CE Site	Keeping Elders Safe	Seniors	18	12.5
4/4/2018	Sojourner Truth Manor - CE Site	Consumer Fraud	Seniors	19	9.25
4/5/2018	Pleasanton Senior Center - CE Site	Consumer Fraud	Seniors	113	10.5
4/9/2018	South Berkeley Senior Center	Keeping Elders Safe	Seniors	18	9.75
4/9/2018	Fremont Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	19	8
4/9/2018	Legal Assistance for Seniors / HICAP - CE Site	Avoiding Ethical Issues with Seniors	Senior service provider	9	7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Lisa Ho**

AAA Contact Phone: **510-577-3531**

AAA Contact Email: **lho@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander and James Tre** Provider Contact Phone: **510-832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

4/10/2018	John Muir Health Pleasanton	General LAS	Seniors	7	10.5
4/11/2018	Allen Temple Arms Senior Apartments - CE Site	Consumer Fraud	Seniors	16	9.3
4/12/2018	Allen Temple Gardens CE Site	Create a Secure Future	Seniors	9	9.3
4/17/2018	Mastick Senior Center - CE Site	Citizenship for Seniors	Seniors	1	8
4/18/2018	Sojourner Truth Manor - CE Site	General LAS	Seniors	18	10.8
4/19/2018	Lawrence Livermore National Laboratory - CE Site	General LAS	Seniors	120	10.8
4/19/2018	Lawrence Livermore National Laboratory - CE Site	General LAS	Seniors	120	8.75
4/23/2018	Rosewood Terrace - CE Site	Consumer Fraud	Seniors	21	15
4/24/2018	Mastick Senior Center - CE Site	Consumer Fraud	Seniors	10	9.7
4/25/2018	Wisteria Place -CE	Consumer Fraud	Seniors	13	12.5
4/25/2018	DayBreak Adult Care Centers	General LAS	Senior Service Provider	7	8.7
4/25/2018	Oakland/Berkeley Association of	General LAS	Senior service provider	25	11.5
4/26/2018	Satellite Affordable Housing Associates - Main Office	General LAS	Senior service provider	26	12.5
5/1/2018	Hatcher Foods	General LAS	Senior service provider	1	6
5/7/2018	North Berkeley Senior Center - CE	Seniors' Guide to public benefits	seniors	15	7
5/8/2018	John Muir Health Pleasanton	General LAS	Seniors	5	10
5/9/2018	East Bay Community Law Center	Keeping Elders Safe	Senior service provider	7	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

5/9/2018	St. Patrick's Terrace - CE Site	Consumer Fraud	Seniors	15	13
5/10/2018	UC Berkeley Retirement Center - CE Site	General LAS	Seniors	50	13.5
5/10/2018	Fremont Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	7	15.6
5/12/2018	The Sobrante Park Home Improvement Association	Seniors' Guide to public Benefits: Show me the \$	Seniors	6	10
5/12/2018	Chabot College - CE Site	Stepping up to the Plate	Seniors and caregivers	53	11
5/16/2018	Sojourner Truth Manor - CE Site	Citizenship for Seniors	Seniors	12	7
5/16/2018	Lion Creek Crossing - CE Site	General LAS	Seniors	34	14
5/31/2018	Senior Support Program of Tri Valley	General LAS	Senior service provider	18	4.75
6/2/2018	Parks Chapel AME Church	Keeping Elders Safe	Seniors and caregivers	40	7.5
6/4/2018	Rosewood Terrace - CE Site	Create a Secure Future	Seniors	10	13.8
6/5/2018	Otterbein Manor	Create a Secure Future	Seniors	5	13.3
6/6/2018	Wisteria Place - CE Site	Create a Secure Future	Seniors	13	14
6/6/2018	Glen Brook Terrace - CE Site	Create a Secure Future	Seniors	9	12.5
6/12/2018	Berkeley Chinese Community Church - CE Site	Medicare Alert	Seniors	40	10
6/14/2018	Health Now Home Health Care	General LAS	Senior service provider	4	10.5
6/15/2018	Fremont Main Library - CE Site	General LAS	Seniors	18	11
6/19/2018	Jewish Family and Community Services - East Bay	Consumer Fraud	Seniors	20	10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510-577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lshicap.org

6/20/2018	Jewish Family and Community services - East Bay	Consumer Fraud	Seniors	20	10.3
6/25/2018	Mastick Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	10	7
6/26/2018	San Leandro Kiwinis Club	General LAS	Seniors	13	10
6/27/2018	Mable Howard Apartments - CE Site	Consumer Fraud	Seniors	9	9
6/29/2018	Lincoln Court Senior Apartments	Keeping Elders Safe	Seniors	19	8
4/20/2018	Downtown Oakland Senior Center - CE Site	Create a Secure Future	Seniors	26	10.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 47

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 482

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 378

Total Cases Closed in Quarter: 444

Total Units of Service for Quarter (Unit=1 Hour): 2594

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	54
65-74:	138
75-84:	131
85+:	53
Client Declined to Provide Information:	2
Total:	378

CLIENT GENDER

Male:	126
Female:	252
Client Declined to Provide Information:	0
Total:	378

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	145
Homebound:	21
Lives Alone:	95
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	46
Limited English:	67
Rural:	0
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	73
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CLIENT RACE

Two or More Races:	16
Caucasian:	231
African American:	15
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	25
Filipino:	17
Japanese:	8
Korean:	5
Laotian:	0
Vietnamese:	9
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	3
Total:	378

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

9

1

0

A2. Contracts/Warranties:

4

5

0

0

A3. Other Consumer/Finance:

27

26

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

7

7

0

0

C2. Conservatorship:

6

8

0

0

C3. Other Family:

7

7

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

18

21

0

0

D2. Medicare:

6

4

0

2

D3. Other Health/Community Based Care:

6

6

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

44

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

9

0

0

E3. Other Housing:

22

22

3

0

INCOME MAINTENANCE

F1. Social Security:

12

13

0

1

F2. Supplemental Security Income (SSI):

26

21

0

4

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

6

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	42	6	7
G3. Other Individual Rights:	3	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	81	2	0
H2. Advance Health Care Directives (AHCD):	25	10	24	0
H3. Financial Powers of Attorney:	22	27	4	0
H4. Other Miscellaneous:	15	14	0	0

TOTAL CASES OPENED IN QUARTER: 378

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
389	41	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2544

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/16/2018	Live Oak Senior Nutrition Program in Los Gatos	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	35	2.8
4/25/2018	Kaiser Hospice Program in San Jose	Presentation on SALA and Elder Abuse Prevention for Hospice program staff and volunteers	Staff and volunteers of the Kaiser Hospice Program	10	6.5
5/8/2018	Gilroy Senior Center	Presentation (in English/Spanish) on SALA's Services (Who We Are and What We Do) for participants at senior center	Senior participants at the senior center	78	7.5
5/10/2018	Morgan Hill Centennial Recreation Senior	Presentation on SALA's Services (Who We Are and What We Do) for participants at senior center	Senior participants at the senior center	50	0.7
5/16/2018	Stevenson House in Palo Alto	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	70	2.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

5/23/18	Housing Authority Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	16	2.8
5/23/2018	First United Methodist Church Nutrition Program in	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	70	3
6/20/2018	SALA Central Office in San Jose	Joint In Service Training for SALA Staff and HICAP Staff	SALA Staff and HICAP Staff	11	7.5
6/28/2018	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/18/2018	Santa Clara Senior Center	Presentation Legal Planning for the Future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	60	2.5
5/3/2018	Mountain View Senior Center	Presentation Legal Planning for the Future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	10	2.7
5/3/2018	Camden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	60	2.8
5/7/2018	Cypress senior Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	60	3.7
6/18/2018	Eastside Senior Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors	Senior participants at the center	11	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Melissa Ogren

AAA Contact Phone: 209-953-7498

AAA Contact Email: mogren@sjgov.org

Provider Name: Building Stronger Communities Together

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209-644-2636

Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 521

Total Cases Closed in Quarter: 371

Total Units of Service for Quarter (Unit=1 Hour): 13

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	74
65-74:	145
75-84:	109
85+:	45
Client Declined to Provide Information:	148
Total:	521

CLIENT GENDER

Male:	196
Female:	177
Client Declined to Provide Information:	148
Total:	521

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	37
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	229
Rural:	0
Greatest Economic Need (Minority):	303
Greatest Economic Need (Non-Minority):	63
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	261
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CLIENT RACE

Two or More Races:	0
Caucasian:	64
African American:	18
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	2
Filipino:	20
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	409
Total:	521

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Melissa Ogren

AAA Contact Phone: 209-953-7498

AAA Contact Email: mogren@sjgov.org

Provider Name: Building Stronger Communities Together

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209-644-2636

Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	83	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	7	0
D2. Medicare:	0	0	16	0
D3. Other Health/Community Based Care:	0	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	26	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	3	0
E3. Other Housing:	0	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	32	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	4	0
F4. Other Income Maintenance:	0	0	14	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Melissa Ogren

AAA Contact Phone: 209-953-7498

AAA Contact Email: mogren@sjgov.org

Provider Name: Building Stronger Communities Together

County(ies): San Joaquin

Provider Contact Name: Rocio Berrio

Provider Contact Phone: 209-644-2636

Provider Contact Email: rberr@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0
G3. Other Individual Rights:	0	0	13	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	46	0
H2. Advance Health Care Directives (AHCD):	0	0	11	0
H3. Financial Powers of Attorney:	0	0	14	0
H4. Other Miscellaneous:	0	0	71	0

TOTAL CASES OPENED IN QUARTER: 0

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	371	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/6/18	Weber Point	5 de Mayo	Seniors	15	8
5/23/18	Fairgrounds	Senior Awareness	Seniors	20	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 ext 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 70

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7
65-74: 9
75-84: 10
85+: 5
Client Declined to Provide Information: 0
Total: 31

CLIENT GENDER

Male: 9
Female: 22
Client Declined to Provide Information: 0
Total: 31

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 5
Homebound: 0
Lives Alone: 10
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 0
Rural: 31
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 2
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 28
African American: 0
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 ext 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

3

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

3

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

6

0

0

E3. Other Housing:

2

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 ext 205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	9	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 43

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 60

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/7/18	Mariposa	LAP info	Elders	25	5
6/21/18	Greeley Hill	LAP info	Elders	15	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 *819

AAA Contact Email: patty@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito Counties

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 168

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 1456

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	75
75-84:	30
85+:	15
Client Declined to Provide Information:	13
Total:	168

CLIENT GENDER

Male:	58
Female:	110
Client Declined to Provide Information:	0
Total:	168

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	3
Lives Alone:	
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	13
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	2
Caucasian:	138
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	0
Total:	168

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 *819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito Counties

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

12

1

0

A2. Contracts/Warranties:

7

2

1

1

A3. Other Consumer/Finance:

7

9

2

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

1

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

4

1

1

D2. Medicare:

3

1

0

0

D3. Other Health/Community Based Care:

7

3

4

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

47

29

8

7

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

4

0

0

E3. Other Housing:

12

16

1

0

INCOME MAINTENANCE

F1. Social Security:

3

4

2

1

F2. Supplemental Security Income (SSI):

3

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

2

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 *819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito Counties

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="4"/>	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="18"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="9"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="123"/>	<input type="text" value="33"/>	<input type="text" value="12"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.org

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 65

Total Units of Service for Quarter (Unit=1 Hour): 763

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	40
75-84:	25
85+:	10
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	45
Female:	59
Client Declined to Provide Information:	0
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	54
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	13
Rural:	0
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	39
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CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	11
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	2
Total:	104

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

3

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

51

41

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

4

3

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

4

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux

AAA Contact Phone: 559 600-4405

AAA Contact Email: ldescoteaux@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera Counties

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	3	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	0	6	0
H2. Advance Health Care Directives (AHCD):	6	0	2	0
H3. Financial Powers of Attorney:	3	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 637

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/10/18	Oakhurst	Senior Legal Clinic	Rural Seniors	12	24
4/18/18	Fresno	Veteran Senior Legal Clinic	Vet Seniors	6	18
5/18/18	Fresno	Veteran Senior Legal Clinic	Vet Seniors	6	18
5/25/18	Fresno	Senior Legal Clinic	Rural Seniors	6	18
6/20/18	Fresno	Veteran Senior Legal Clinic	Vet Seniors	6	18

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 96

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/19/18	VCRC Fresno	Advanced Planning for Seniors	Seniors & Caregivers	24	18

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14

AAA Name: *Fresno-Madera Area Agency on Aging*

AAA Contact Name: *Linda L. Descoteaux*

AAA Contact Phone: *559 600-4405*

AAA Contact Email: *ldescoteaux@fmaaa.org*

Provider Name: *Central California Legal Services Inc.*

County(ies): *Fresno and Madera Counties*

Provider Contact Name: *Paul Carter Mullen*

Provider Contact Phone: *559 570-1224*

Provider Contact Email: *pmullen@centralcallegal.*

6/15/18	Fresno	World Elder Abuse Awareness Day	Seniors, Caregivers & Service Providers	150	12
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp.

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 65

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 899

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 18
65-74: 33
75-84: 11
85+: 3
Client Declined to Provide Information: 0
Total: 65

CLIENT GENDER

Male: 28
Female: 37
Client Declined to Provide Information: 0
Total: 65

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 17
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 7
Rural: 3
Greatest Economic Need (Minority): 23
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 28

CLIENT RACE

Two or More Races: 3
Caucasian: 32
African American: 1
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 26
Client Declined to Provide Information: 0
Total: 65

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp.

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

2

0

0

A2. Contracts/Warranties:

3

1

0

0

A3. Other Consumer/Finance:

5

2

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

18

5

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp.

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	1	3	0
H2. Advance Health Care Directives (AHCD):	3	0	2	0
H3. Financial Powers of Attorney:	4	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 68

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	12	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 805

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/24/18	Visalia	Senior Legal Clinic	Rural Seniors	12	32
6/27/18	Porterville	Senior Legal Clinic	Rural Seniors	12	32

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/18/18	Visalia	Senior Day in the Park	Rural Seniors	100	12
6/7/18	Visalia	Tulare Co. Elder Abuse Training	Senior Service Providers	50	5
6/14/18	Farmersville	Senior Legal Community Education	Rural Seniors	10	4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: *Community Services Employment Training*

AAA Contact Name: **Albert Cendejas**

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Central California Legal Services, Inc.*

County(ies): *Tulare County*

Provider Contact Name: **Paul Carter Mullen, Esp.**

Provider Contact Phone: **559 570-1224**

Provider Contact Email: ***pmullen@centralcallegal.***

6/19/18	Woodlake	Senior Legal Community Education	Rural Seniors	10	4
6/20/18	Cutler	Senior Legal Community Education	Rural Seniors	10	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 24

Total Cases Closed in Quarter: 13

Total Units of Service for Quarter (Unit=1 Hour): 295

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 6
65-74: 14
75-84: 3
85+: 1
Client Declined to Provide Information: 0
Total: 24

CLIENT GENDER

Male: 9
Female: 15
Client Declined to Provide Information: 0
Total: 24

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7
Homebound: 1
Lives Alone: 0
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 2
Rural: 1
Greatest Economic Need (Minority): 14
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 13

CLIENT RACE

Two or More Races: 0
Caucasian: 7
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 13
Client Declined to Provide Information: 0
Total: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul Carter Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	0	4	0
H2. Advance Health Care Directives (AHCD):	2	0	1	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 13

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6	6	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 219

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/23/18	Armona	Senior Legal Clinic	Rural Seniors	6	32
5/23/18	Armona	Senior Legal Clinic	rural Seniors	6	32

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/9/18	Hanford	Kings Co. Senior Health Outreach	Rural Seniors	50	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 100

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 2
65-74: 5
75-84: 2
85+: 4
Client Declined to Provide Information: 0
Total: 13

CLIENT GENDER

Male: 1
Female: 12
Client Declined to Provide Information: 0
Total: 13

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0
Homebound: 1
Lives Alone: 9
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 13
Greatest Economic Need (Minority): 3
Greatest Economic Need (Non-Minority): 1
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 6
African American: 0
Native American/Native Alaskan: 5
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

3

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	2	0
H2. Advance Health Care Directives (AHCD):	2	1	2	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 13

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 92

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2018		AHCD Pro Se Packet	Seniors	8	0
Apr 2018		Do I need a Will (brochure)	Seniors	6	0
May 2018		Elder Abuse (prevention & reporting)	Seniors	10	0
Jun 2018		AHCD Pro Se Packet	Seniors	28	0
May 2018		Five Wishes Packet	Seniors	2	0
May 2018		Financial Exploration	Seniors	5	0
Jun 2018		Power of Attorney Pro Se Packet	Seniors	28	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

6/27/18	Bishop Paiute Tribe	Elders workshop that included information on AHCD, DPOA, Statutory wills, Seniors Checklists, Seniors and the Law, Medicare Changes effective 1/1/2018	Seniors	25	8.3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805-548-0792

Provider Contact Email: stephanie@slolag.org

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 680

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 12
65-74: 57
75-84: 35
85+: 19
Client Declined to Provide Information: 0
Total: 123

CLIENT GENDER

Male: 45
Female: 78
Client Declined to Provide Information: 0
Total: 123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 78
Homebound: 5
Lives Alone: 57
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 8
Limited English: 1
Rural: 44
Greatest Economic Need (Minority): 6
Greatest Economic Need (Non-Minority): 28
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 0
Caucasian: 117
African American: 1
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 5
Total: 123

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805-548-0792

Provider Contact Email: stephanie@slolag.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

5

0

0

A2. Contracts/Warranties:

4

5

1

0

A3. Other Consumer/Finance:

2

3

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

1

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

1

0

C3. Other Family:

2

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

3

0

0

D2. Medicare:

1

2

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

14

12

6

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

2

0

0

E3. Other Housing:

10

10

3

0

INCOME MAINTENANCE

F1. Social Security:

8

4

1

2

F2. Supplemental Security Income (SSI):

3

1

0

1

F3. Pensions/Retiree Benefits:

2

1

0

0

F4. Other Income Maintenance:

1

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805-548-0792

Provider Contact Email: stephanie@slolag.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	8	3	4	5
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	10	5	0
H2. Advance Health Care Directives (AHCD):	10	1	6	0
H3. Financial Powers of Attorney:	14	2	11	0
H4. Other Miscellaneous:	8	7	1	0

TOTAL CASES OPENED IN QUARTER: 123

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	40	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 667

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/7/2018	Madonna Meadows	Veterans Resource Fair	Veterans & Seniors	200	3
5/1/2018	SLO Courthouse	Community Law Day	Community	50	3
5/16/2018	Hospice of SLO	Program Services	In-home Volunteer Trainees	15	1
6/12/2018	SLO	SLSP Volunteer Training: Planning for Incapacity	Volunteers	14	1.5
6/27/2018	Avila Beach	Alzheimer's Association Caregiver Resource Fair	Community Caregivers	15	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **Joyce Ellen Lippman**

AAA Contact Phone: **805-925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: **Stephanie Barclay**

Provider Contact Phone: **805-548-0792**

Provider Contact Email: **stephanie@slolag.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 313

Total Units of Service for Quarter (Unit=1 Hour): 370

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	102
75-84:	119
85+:	35
Client Declined to Provide Information:	0
Total:	313

CLIENT GENDER

Male:	142
Female:	171
Client Declined to Provide Information:	0
Total:	313

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	21
Lives Alone:	135
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	70
Rural:	82
Greatest Economic Need (Minority):	78
Greatest Economic Need (Non-Minority):	99
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	108
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CLIENT RACE

Two or More Races:	6
Caucasian:	244
African American:	19
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	16
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	2
Total:	313

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

18

17

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

29

26

3

0

D2. Medicare:

13

13

0

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

20

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

12

11

1

0

F2. Supplemental Security Income (SSI):

26

25

1

0

F3. Pensions/Retiree Benefits:

29

29

0

0

F4. Other Income Maintenance:

14

14

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	9	0	0
H2. Advance Health Care Directives (AHCD):	77	77	0	0
H3. Financial Powers of Attorney:	52	52	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 313

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
305	8	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 354

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/18	Cam Springs	Cam Council on Aging	Seniors	20	3
5/23/18	Simi Center	Senior Expo	Seniors, Caregivers	39	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/18	Fillmore Center	LIFE	Seniors	7	4.5
5/18/18	Cam Health Care Dust	LIFE	Seniors	17	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone:

AAA Contact Email: **marleen.canniff@ventura.org**

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: **Mile Williams**

Provider Contact Phone:

Provider Contact Email: **msw98488@aol.com**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@betzedek.or

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 1643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 34
65-74: 50
75-84: 29
85+: 20
Client Declined to Provide Information: 0
Total: 133

CLIENT GENDER

Male: 33
Female: 97
Client Declined to Provide Information: 3
Total: 133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 63
Homebound: 1
Lives Alone: 66
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 10
Limited English: 22
Rural: 0
Greatest Economic Need (Minority): 41
Greatest Economic Need (Non-Minority): 37
Greatest Economic Need (Minority Status Unknown): 7

CLIENT ETHNICITY

Hispanic/Latino: 40

CLIENT RACE

Two or More Races: 7
Caucasian: 76
African American: 22
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 2
Japanese: 4
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 21
Client Declined to Provide Information: 0
Total: 133

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@betzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

8

2

0

A2. Contracts/Warranties:

0

0

2

0

A3. Other Consumer/Finance:

3

1

1

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

3

0

2

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

19

6

22

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

2

1

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

8

4

1

3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

15

11

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

9

9

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

1

0

F2. Supplemental Security Income (SSI):

5

3

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

2

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@betzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	5	1	0
G3. Other Individual Rights:	7	3	4	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	20	1	0
H2. Advance Health Care Directives (AHCD):	11	5	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	7	0	0

TOTAL CASES OPENED IN QUARTER: 148

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	50	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1641

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/1/2018	LA	ID Theft	Seniors	16	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos

AAA Contact Phone: 909-891-3984

AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 215

Total Cases Closed in Quarter: 195

Total Units of Service for Quarter (Unit=1 Hour): 1567

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 48

65-74: 90

75-84: 62

85+: 15

Client Declined to Provide Information: 0

Total: 215

CLIENT GENDER

Male: 75

Female: 140

Client Declined to Provide Information: 0

Total: 215

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 97

Homebound: 5

Lives Alone: 82

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 9

Limited English: 20

Rural: 12

Greatest Economic Need (Minority): 38

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 67

CLIENT RACE

Two or More Races: 9

Caucasian: 143

African American: 22

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 2

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 4

Race Unknown/Some Other Race: 23

Client Declined to Provide Information: 9

Total: 215

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos

AAA Contact Phone: 909-891-3984

AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	20	2	1
A2. Contracts/Warranties:	5	6	3	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	7	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	6	5	0
D2. Medicare:	6	1	2	0
D3. Other Health/Community Based Care:	7	4	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	67	50	2	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	5	0
E3. Other Housing:	2	1	0	0

INCOME MAINTENANCE

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	6	4	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos

AAA Contact Phone: 909-891-3984

AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	46	12	17	0
H2. Advance Health Care Directives (AHCD):	6	0	4	0
H3. Financial Powers of Attorney:	8	2	2	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 239

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
133	45	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1478

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/9/18	High Desert Mobile Clinic 14049 Amargosa Rd. Victorville, CA	Homeless Outreach	Homeless	20	5.6
5/15/18	Grand Terrace Senior Center 22627 Grant Terrace Rd. Grand Terrace, CA 92313	Meeting with Program Director to schedule outreach	Seniors	1	1.1
5/15/18	Fontana Senior Center 16710 Ceres Ave.	Conference call with Event Coordinator re scheduling outreach	Seniors	1	0.1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos

AAA Contact Phone: 909-891-3984

AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

5/17/18	Crosswalk Church 10421 Corporate Dr. Redlands, CA 92374	Health & Legal Clinic	Seniors, Homeless & Poverty Population	60	2
5/19/18	Rim Communities Health & Resource Fair Crestline Community Park 607 Forest Shade Rd. Crestline, CA 92325	Health Resources & ICLS Services	Seniors & Families	200	18.6
5/23/18	Fontana Senior Center 16710 Ceres Ave.	Conference Call w/ Event Coordinator re scheduling outreach	Seniors	1	0.2
5/24/18	Grand Terrace Senior Center 22627 Grant Terrace Rd. Grand Terrace, CA 92313	Meeting w/ Program Director to Schedule Outreach	Seniors	1	1.2
5/29/18	Inland Empire Coordinated Care Initiative Advisory Committee Molina Healthcare 550 E. Hospitality Ln. San Bernadino, CA 92408	Medi-Cal Coordinated Care Initiative (CCI) & Cal-Medicconnect (CMC) Issues	Dual Eligibility Beneficiaries	8	3
6/4/18	Ontario Senior Center 225 East "B" St. Ontario, CA 91764	Presentation on Housing Element	Seniors	40	3
6/8/18	Fontana Senior Center 16710 Ceres Ave.	Consumer Debt, Tax Debt, Scams Targeting Seniors, Benefits, ICLS Services and Office Locations	Seniors	2	3.3
6/13/18	Grand Terrace Senior Center 22627 Grand Terrace Rd. Grand Terrace, CA 92313	Consumer Debt, Tax Debt, Scams Targeting Seniors, Benefits, ICLS Services and Office Locations	Seniors	18	1.6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos

AAA Contact Phone: 909-891-3984

AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

6/13/18	Base Line Plaza CoOp 1540 Base Line St. San Bernardino, CA 92111	Presentation on ICLS Services	Seniors	8	8.9
6/22/18	Fontana Community Senior Health & Resource Fair Fontana Senior Center 16710 Ceres Ave.	ICLS Educational Materials	Seniors	300	20.5
6/23/18	Golden Future 50+ Expo Health Fair Double Tree Hotel 222 N. Vineyard Ave. Ontario, CA 91764	ICLS Educational Materials	Seniors	200	12.3
6/25/18	Crestline Senior Center 24658 San Moritz Dr. Crestline, CA 92325	Transfer on Death Related to Grant Deeds	Seniors	30	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 89

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 1012

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 61
65-74: 77
75-84: 31
85+: 8
Client Declined to Provide Information: 0
Total: 177

CLIENT GENDER

Male: 68
Female: 109
Client Declined to Provide Information: 0
Total: 177

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 57
Homebound: 2
Lives Alone: 50
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 6
Limited English: 16
Rural: 11
Greatest Economic Need (Minority): 33
Greatest Economic Need (Non-Minority): 18
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 41

CLIENT RACE

Two or More Races: 1
Caucasian: 116
African American: 27
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 2
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 19
Client Declined to Provide Information: 8
Total: 177

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	7	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	8	2	0	5

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	14	4	0
D2. Medicare:	7	3	2	0
D3. Other Health/Community Based Care:	6	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	102	59	8	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	1	0	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	9	8	0
H2. Advance Health Care Directives (AHCD):	4	0	1	0
H3. Financial Powers of Attorney:	7	4	4	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 202

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	29	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 845

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/25/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.9
5/16/2018	Desert Hot Springs Senior Center, 11-777 West Dr., Desert Hot Springs, CA	Housing	Seniors	5	20.7
5/17/2018	Janet Goseke Center, 5255 Sierra St., Riverside, CA 92504	Older Adult Services Resource Fair	Seniors	75	6.5
5/20/2018	St. Francis de Sales Church, 4268 Lime St., Riverside, CA 92504	Church Festival	Seniors and Families	50	26.9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder

AAA Contact Phone: 951-867-3800

AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc

Provider Contact Phone: 951-368-2541 or 951-368-2

Provider Contact Email: dmoore@icls.org or nmbi

5/23/2018	TAY Center, 78-140 Calle Tampica, La Quinta, CA 92253	Resource Collaborative	Community Based Organizations; Seniors; Disabled Persons	100	10.9
5/23/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.8
5/30/2018	Coachella Valley Rescue Mission, 47470 Van Buren St., Indio, CA 92201	Public Benefits	Homeless	50	1.9
6/2/2018	White Park, 3936 Chestnut St., Riverside, CA 92501	Inland Empire Salsa Festival - ICLS	Families and Seniors	100	49.4
6/6/2018	Riverside Convention Center, 3637 5th St.,	2018 Elderly and Dependent Abuse Symposium	Community Members and Seniors	200	19.1
6/23/2018	222 N. Vineyard Ave., Ontario, CA	Golden Future Expo - Senior Advocacy	Seniors	200	7
6/26/2018	Sahara Mobile Home Park, 19555 S. Camino Reale, Palm Springs, CA	Senior Outreach with SPARK - Estate Planning	Seniors	23	13
6/27/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team Planning	CARE Team - organizations working with seniors	50	4.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 167

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza

AAA Contact Phone: 714-480-6484

AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 539

Total Cases Closed in Quarter: 406

Total Units of Service for Quarter (Unit=1 Hour): 1917

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	151
65-74:	267
75-84:	87
85+:	34
Client Declined to Provide Information:	0
Total:	539

CLIENT GENDER

Male:	215
Female:	324
Client Declined to Provide Information:	0
Total:	539

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	336
Institutionalized:	25
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	102
Rural:	0
Greatest Economic Need (Minority):	212
Greatest Economic Need (Non-Minority):	104
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	104
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CLIENT RACE

Two or More Races:	27
Caucasian:	316
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	9
Filipino:	0
Japanese:	3
Korean:	7
Laotian:	0
Vietnamese:	16
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	137
Client Declined to Provide Information:	0
Total:	539

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza

AAA Contact Phone: 714-480-6484

AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

82

62

9

0

A2. Contracts/Warranties:

15

10

0

0

A3. Other Consumer/Finance:

7

6

0

0

EMPLOYMENT

B1. Discrimination:

4

4

0

0

B2. Other Employment:

19

4

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

38

33

1

0

C2. Conservatorship:

12

6

0

0

C3. Other Family:

12

9

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

47

26

4

0

D2. Medicare:

17

10

0

0

D3. Other Health/Community Based Care:

35

10

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

95

79

2

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

19

11

0

0

E3. Other Housing:

19

13

1

0

INCOME MAINTENANCE

F1. Social Security:

14

13

1

0

F2. Supplemental Security Income (SSI):

17

7

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

7

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza

AAA Contact Phone: 714-480-6484

AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	0
G3. Other Individual Rights:	13	13	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	38	1	0
H2. Advance Health Care Directives (AHCD):	6	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	10	0	0

TOTAL CASES OPENED IN QUARTER: 539

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
379	25	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1843

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/10/18	Santa Ana	OC Health Access & Enrollment Task Force	Service Providers	50	2
4/10/18	Santa Ana	Pre-Grand Open Community Clinic	Community	6	1.5
4/10/18	Garden Grove	Educational Workshop at Nhan Hoa Comprehensive Health Care	Vietnamese	12	2
4/11/18	Santa Ana	Santa Ana Courtyard	Homeless	16	1.5
4/12/18	Garden Grove	Educational Workshop at Alzheimer's of OC	Seniors	15	2
4/14/18	Irvine	Health and Safety Expo Survive and Thrive	Community	50	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza

AAA Contact Phone: 714-480-6484

AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714-571-5243

Provider Contact Email: lluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/14/18	Santa Ana	Community Wellness, Education, Resource Fair	Community	30	3.5
4/21/18	Anaheim	WAND 22nd Annual Community Fair	Community	50	4
4/25/18	Santa Ana	Homeless Court	Homeless	18	1.5
5/3/18	Santa Ana	Mental Health Awareness	Community	100	3
5/4/18	Santa Ana	Resistance Celebrates Resilience	LGBT Community	60	3
5/5/18	Santa Ana	St. Youstina Clinic	Community	100	2
5/9/18	Santa Ana	OC Superior Court	Homeless	24	1
5/16/18	Garden Grove	Crystal Cathedral Health Clinic	Community	23	2
5/17/18	Westminster	Educational Workshop	Community	15	1
5/18/18	Santa Ana	Health Workshop	Community	30	2
5/31/18	San Juan Capistrano	CHIOC Community Forum	Community	15	1
6/1/18	Irvine	The Groves Mobile Home	Seniors	15	1
6/2/18	Anaheim	Clinic in the Park	Community	100	4
6/2/18	Santa Ana	Citizenship/Naturalization Fair	Immigrant	200	4
6/6/18	Anaheim	Network Luncheon	Service Providers	30	2
6/12/18	Santa Ana	OC Health Task Force	Community	38	2
6/12/18	Santa Ana	Mental Health/Homeless Outreach	Homeless	65	1
6/14/18	Santa Ana	Homeless Courtyard	Homeless	12	2
6/16/18	Anaheim	6th Annual EID Festival	Community	500	9
6/21/18	San Clemente	AHCD Clinic	Seniors	8	2
6/23/18	Fullerton	Clinic in the Park	Community	44	4
6/23/18	Santa Ana	Family Resource Fair	Community	800	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 22

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 59

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 972

Total Cases Closed in Quarter: 972

Total Units of Service for Quarter (Unit=1 Hour): 1031

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 187
65-74: 451
75-84: 242
85+: 92
Client Declined to Provide Information: 0
Total: 972

CLIENT GENDER

Male: 319
Female: 653
Client Declined to Provide Information: 0
Total: 972

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 717
Homebound: 1
Lives Alone: 524
Institutionalized: 13
Suspected Victim of Elder Abuse/Exploitation: 39
Limited English: 115
Rural: 4
Greatest Economic Need (Minority): 95
Greatest Economic Need (Non-Minority): 314
Greatest Economic Need (Minority Status Unknown): 36

CLIENT ETHNICITY

Hispanic/Latino: 138

CLIENT RACE

Two or More Races: 0
Caucasian: 736
African American: 57
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 1
Chinese: 4
Filipino: 17
Japanese: 2
Korean: 2
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 8
Race Unknown/Some Other Race: 140
Client Declined to Provide Information: 0
Total: 972

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

56

55

1

0

A2. Contracts/Warranties:

59

54

5

0

A3. Other Consumer/Finance:

39

36

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

13

13

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

28

28

0

0

C2. Conservatorship:

8

8

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

15

15

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

32

32

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

124

120

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

70

69

1

0

E3. Other Housing:

65

64

1

0

INCOME MAINTENANCE

F1. Social Security:

41

41

0

0

F2. Supplemental Security Income (SSI):

17

17

0

0

F3. Pensions/Retiree Benefits:

7

7

0

0

F4. Other Income Maintenance:

5

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	58	56	2	0
G3. Other Individual Rights:	50	50	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	205	173	32	0
H2. Advance Health Care Directives (AHCD):	11	9	2	0
H3. Financial Powers of Attorney:	56	50	6	0
H4. Other Miscellaneous:	10	10	0	0

TOTAL CASES OPENED IN QUARTER: 972

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
915	57	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1028

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 442-265-7032

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 153

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22
65-74: 29
75-84: 28
85+: 6
Client Declined to Provide Information: 0
Total: 85

CLIENT GENDER

Male: 27
Female: 58
Client Declined to Provide Information: 0
Total: 85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 36
Homebound: 0
Lives Alone: 42
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 45
Rural: 75
Greatest Economic Need (Minority): 24
Greatest Economic Need (Non-Minority): 19
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 66

CLIENT RACE

Two or More Races: 0
Caucasian: 16
African American: 4
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 65
Client Declined to Provide Information: 0
Total: 85

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 442-265-7032

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

1

0

A2. Contracts/Warranties:

10

6

4

0

A3. Other Consumer/Finance:

5

5

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

6

3

3

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

0

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

4

3

0

E3. Other Housing:

2

2

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

1

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: 442-265-7032

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	1	6	0
G3. Other Individual Rights:	5	0	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	9	19	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 85

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	47	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 148

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/28/2018	220 Magnolia Street Brawley, CA 92227	Elder Financial Abuse	Seniors 60+	37	2.5
6/29/2018	1132 Heber Ave., Heber, CA 92249	Elder Financial Abuse	Seniors 60+	12	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 160

Total Cases Closed in Quarter: 173

Total Units of Service for Quarter (Unit=1 Hour): 2942

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	49
75-84:	53
85+:	24
Client Declined to Provide Information:	0
Total:	160

CLIENT GENDER

Male:	64
Female:	93
Client Declined to Provide Information:	3
Total:	160

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	3
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	37
Rural:	0
Greatest Economic Need (Minority):	53
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	28
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CLIENT RACE

Two or More Races:	9
Caucasian:	91
African American:	35
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	160

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

4

1

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

7

4

5

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

7

3

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

10

1

20

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

1

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

11

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

28

25

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

2

1

E3. Other Housing:

6

4

0

0

INCOME MAINTENANCE

F1. Social Security:

4

6

0

0

F2. Supplemental Security Income (SSI):

5

4

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0
G3. Other Individual Rights:	21	5	0	7

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	21	6	0
H2. Advance Health Care Directives (AHCD):	24	14	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	9	1	0

TOTAL CASES OPENED IN QUARTER: 189

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
116	48	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2942

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings

AAA Contact Phone: 707-995-4660

AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 102

Total Units of Service for Quarter (Unit=1 Hour): 536

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	48
75-84:	9
85+:	3
Client Declined to Provide Information:	0
Total:	95

CLIENT GENDER

Male:	33
Female:	62
Client Declined to Provide Information:	0
Total:	95

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	5
Lives Alone:	47
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	32
Limited English:	1
Rural:	95
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	42
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	6
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CLIENT RACE

Two or More Races:	8
Caucasian:	68
African American:	2
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	3
Total:	95

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings

AAA Contact Phone: 707-995-4660

AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

6

0

0

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

7

6

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

3

3

0

D2. Medicare:

5

6

1

0

D3. Other Health/Community Based Care:

2

0

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

41

33

10

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

3

0

0

E3. Other Housing:

8

7

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

1

0

F2. Supplemental Security Income (SSI):

4

0

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

4

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings

AAA Contact Phone: 707-995-4660

AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 95

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	19	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 498

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/18, 4/6	Ukiah	AMEN Health Fair Tabling	Low Income Individuals	8	5.3
4/12/18	Ukiah	Outreach meeting with Mendocino County Office of Education Rep re our services	Educators & families	30	1.3
4/16/18	Ukiah	Multi-Disiplinary Team Meeting	APS and other providers serving seniors and disabled adults	10	1
4/16/18	Willits	Meeting of the Mendocino County Homeless Services CoC	Homeless service providers, law enforcement, health clinics, and others	20	3.1
4/23/18	Lake County	Brochures to Lake County Office of Education	Families	30	0.2
4/26/18	Ukiah	Health Mendocino: Poverty Action Team Meeting	Service providers, county staff	6	1.5
5/3/18 * 6/	Ukiah	Los Cien Meeting	Latino Community Leaders	6	4.3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings

AAA Contact Phone: 707-995-4660

AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

5/9/18	Ukiah	Presentation to Vet Affairs Staff re our services	Vet Affairs Staff	7	1.1
5/9/18	Lake County	Dropped off brochures to Career Point / EDD	Workers and those seeking employment	30	0.2
5/11/18	Lakeport	Emailed and Mailed Fliers and our Borcures to Probation Dept.	Low Income Individuals	50	0.3
5/17/18	Lakeport	Attend Elder Abuse Prevention Conference and Network	Seniors and service providers	5	4.5
5/21/18	Ukiah	Mendocino County CoC Meeting	Homeless service providers, law enforcement, city officals, etc.	20	1.5
5/24/18	Ukiah	Health Mendocino: Poverty Action Team Meeting	County staff, Community orgs	5	1.5
6/7/18	Clearlake	Dropped off Brochurs to Lake County Housing Commission	Low-Income Persons	25	0.1
6/12/18	Clearlake	Mailed brochures to Redbud Library	Users of Public Library	30	0.1
6/22/18	Lakeport	Participate in Innovation Summit	Service providers, county/city officials, health	5	6.8
6/25/18	Ukiah	Emailed Mendo Jail our flyers and dropped off brochurs	Low income persons	50	0.3
6/28/18	Ukiah	Healthy Mendocino Poverty Action Team Meeting	County staff and EDFC director	2	1.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/9/18	Ukiah	Trusts & Medi-Cal	Medi-Cal Eligibility Workers	9	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.CO

Total Unduplicated Client Count for Quarter: 217

Total Cases Closed in Quarter: 203

Total Units of Service for Quarter (Unit=1 Hour): 1444

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	70
65-74:	102
75-84:	44
85+:	1
Client Declined to Provide Information:	0
Total:	217

CLIENT GENDER

Male:	75
Female:	142
Client Declined to Provide Information:	0
Total:	217

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	1
Lives Alone:	69
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	10
Rural:	53
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	97
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	2
Caucasian:	204
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	217

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.CO

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	9	0	0
A2. Contracts/Warranties:	35	0	0	0
A3. Other Consumer/Finance:	11	12	2	0

EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	11	1	6
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	77	51	25	15
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.CO

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	25	0	14
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	10	9	0
H2. Advance Health Care Directives (AHCD):	6	1	4	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 226

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	41	36

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1423

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/12/2018	Petaluma	Golden State Mobile Home Owners League Luncheon	Senior Mobile Home Park residents	32	1.5
5/22/2018	VOCA/AAA Santa	Presentation - VOCA Audit	Service Providers	10	2.5
6/15/2018	Elder Justice Summit	Elder Law Presentation & Networking	Service Providers	20	9
6/15/2018		Press Democrat Article on Elder Abuse - LASC staff and client interviews	General Public	50000	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/25/2018	Coddington Mobile	Mobile Home Park Residents Legal Rights	Park residents/Seniors	28	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.CO

	Estates	Forum			
5/24/2018	Coddington Mobile Estates	Mobile Home Park Residents Legal Rights Forum	Park Residents/ Seniors	34	1
6/24/2018	Rancho Verde MHP	Mobile Home Park Residents Legal Rights Forum	Park Residents / Seniors	18	2
6/26/2018	Vintage Park MHP	Mobile Home Park Residents Legal Rights Forum	Park Residents/ Seniors	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Managing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 801

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 51
65-74: 49
75-84: 19
85+: 9
Client Declined to Provide Information: 0
Total: 128

CLIENT GENDER

Male: 63
Female: 65
Client Declined to Provide Information: 0
Total: 128

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 80
Homebound: 3
Lives Alone: 31
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 3
Limited English: 6
Rural: 0
Greatest Economic Need (Minority): 566
Greatest Economic Need (Non-Minority): 41
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 17

CLIENT RACE

Two or More Races: 0
Caucasian: 56
African American: 42
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 6
Race Unknown/Some Other Race: 10
Client Declined to Provide Information: 12
Total: 128

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Managing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

2

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

4

2

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

1

2

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

11

6

2

2

D2. Medicare:

2

2

1

0

D3. Other Health/Community Based Care:

3

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

64

52

18

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

10

1

0

E3. Other Housing:

0

0

1

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

3

5

2

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

4

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Managing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 128

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	39	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 737

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	2	2
4/11/18	Suisun City	Senior Legal Clinic	Solano Seniors	1	1
5/2/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	7	3
5/9/18	Suisun City	Senior Legal Clinic	Solano Seniors	1	2
6/6/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	4	2
6/9/18	Vallejo	Naturalization Clinic	Solano Residents	5	6
6/13/18	Suisun City	Senior Legal Clinic	Solano Seniors	1	2
6/11/18	Solano County	Clean Slate Clinic	Solano Residents	11	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Managing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/18	Solano County	Presentation to RAP group on criminal record remedies	Solano Residents	21	3
4/6/18	Solano County	Senior Coalition Meeting	Senior Coalition	12	4
4/12/18	Solano	Senior Poverty Working Group	Solano Advocates	15	3
4/18/18	Vallejo	Resource Fair Vallejo Regional Adult Education Center	Vallejo Adults/Seniors	10	2
5/3/18	Solano County	Presentation to Mission Solano	Solano residents	8	4
5/4/18	Solano County	Senior Coalition Meeting	Senior Coalition	10	4
5/14/18	Vallejo	Know your Rights presentation criminal record remedy impact	Solano Residents	11	2
6/8/18	Solano County	Solano County Community Partners Networking Event	Solano Advocates	20	3
6/11/18	Solano County	Presentation to Vet Group re: occupational licensing & criminal record remedies	Solano Residents	9	3
6/13/18	Solano County	Annual Elder Abuse Forum	Solano Advocates	15	5
Weekly	LSNC Office	Tenants' Rights & Responsibilities Clinics (ten clinics held)	Solano Tenants	10	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 43

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 217

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1

65-74: 20

75-84: 19

85+: 3

Client Declined to Provide Information: 0

Total: 43

CLIENT GENDER

Male: 16

Female: 27

Client Declined to Provide Information: 0

Total: 43

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 24

Homebound: 0

Lives Alone: 21

Institutionalized: 10

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 1

Greatest Economic Need (Minority): 2

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0

Caucasian: 39

African American: 1

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 43

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

1

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

2

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

0

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="2"/>	<input type="text" value="19"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="4/30/18"/>	<input type="text" value="Queen of Valley Med Center"/>	<input type="text" value="Bay Area Legal Aid Services"/>	<input type="text" value="Senior Providers/Seniors"/>	<input type="text" value="30"/>	<input type="text" value="3"/>
<input type="text" value="6/14/18"/>	<input type="text" value="Napa Elder Abuse Prevention"/>	<input type="text" value="Bay Area Legal Aid Services"/>	<input type="text" value="Senior Providers/Seniors"/>	<input type="text" value="35"/>	<input type="text" value="3"/>
<input type="text" value="6/15/18"/>	<input type="text" value="Sonoma Elder Justice"/>	<input type="text" value="Elder Abuse Restraining Orders"/>	<input type="text" value="Senior Providers"/>	<input type="text" value="15"/>	<input type="text" value="5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 388

Total Cases Closed in Quarter: 832

Total Units of Service for Quarter (Unit=1 Hour): 1559

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	163
75-84:	115
85+:	49
Client Declined to Provide Information:	5
Total:	388

CLIENT GENDER

Male:	157
Female:	231
Client Declined to Provide Information:	0
Total:	388

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	119
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	4
Rural:	388
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	137
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	3
Caucasian:	359
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	7
Total:	388

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

1

1

0

A3. Other Consumer/Finance:

74

74

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

4

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

6

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

18

5

10

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

6

0

0

E3. Other Housing:

28

23

2

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530-621-6154

Provider Contact Email: michelle.ward@edcgov.u

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	1	0
G3. Other Individual Rights:	5	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	292	164	109	0
H2. Advance Health Care Directives (AHCD):	204	104	77	0
H3. Financial Powers of Attorney:	215	103	86	0
H4. Other Miscellaneous:	42	34	6	0

TOTAL CASES OPENED IN QUARTER: 908

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
540	292	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1540

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/26/2018	Cameron Park Community Center	Legal Assistance Provided by the Senior Legal Program	Seniors	4	4
4/28/2018	Pioneer Park Community Center	Legal Assistance Provided by the Senior Legal Program	Seniors	5	4
5/7/2018	South Lake Tahoe Senior Center	Health Directives and Power of Attorney	Seniors	15	6
5/10/2018	El Dorado Hills Senior Center	Wills and Trusts	Seniors	4	2
5/21/2018	Ponte Palmero Assisted Living	Elder Abuse	Seniors	70	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: **Yasmin Hichborn**

AAA Contact Phone: **530-642-4833**

AAA Contact Email: **yasmin.hichborn@edcgov.us**

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: **Michelle Ward**

Provider Contact Phone: **530-621-6154**

Provider Contact Email: **michelle.ward@edcgov.u**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 459

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11
65-74: 54
75-84: 46
85+: 12
Client Declined to Provide Information: 0
Total: 123

CLIENT GENDER

Male: 42
Female: 81
Client Declined to Provide Information: 0
Total: 123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4
Homebound: 1
Lives Alone: 24
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 49
Limited English: 1
Rural: 1
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 42
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 17

CLIENT RACE

Two or More Races: 0
Caucasian: 111
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 6
Cambodian: 1
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 123

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

6

2

0

0

A3. Other Consumer/Finance:

14

11

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

3

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

6

0

0

E3. Other Housing:

3

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	3	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	8	2	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	15	6	4	0
H4. Other Miscellaneous:	12	9	1	0

TOTAL CASES OPENED IN QUARTER: 123

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	9	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 427

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/24/2018	Modesto	Outreach to Unity Church	Church members	60	3.5
6/19/2018	Modesto - Gianelli	Estate Planning for Seniors	Seniors	20	2
6/13/2018	VA Center	Alzheimer's Care Forum	Seniors	100	3
4/11/2018	Modesto	MDT meeting	MDT members	15	1.5
5/9/2018	Modesto DA Office	MDT Meeting	MDT members	15	1.5
6/13/2018	Mdoesto DA Office	MDT Meeting	MDT members	15	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/15/2018	Sonoma	Elder Abuse	Senior Advocates	200	13
6/29/2018	Modesto	Judgre Pro Tem	Attorneys	15	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 59

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 778

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	26
75-84:	17
85+:	3
Client Declined to Provide Information:	0
Total:	59

CLIENT GENDER

Male:	20
Female:	39
Client Declined to Provide Information:	0
Total:	59

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	1
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	4
Rural:	1
Greatest Economic Need (Minority):	30
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	27
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CLIENT RACE

Two or More Races:	2
Caucasian:	22
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	59

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

0

0

1

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

15

14

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

5

10

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559-570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	0	6	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 56

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	27	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 741

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/20/18	Los Banos	Senior Legal Clinic	Rural Seniors	2	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/24/18	Merced	Advanced Planning - VCRC	Rural Seniors	7	6
5/26/18	Merced	Merced Senior Day	Seniors/Providers	75	8
6/25/18	Merced	Public Ethics Training	Merced Officials	25	15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: **Jaz Chima**

AAA Contact Phone: **209-385-3000 ext. 5699**

AAA Contact Email: **jchima@hsa.co.merced.ca.us**

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559-570-1224**

Provider Contact Email: **pmullen@centralcallegal.**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 490

Total Cases Closed in Quarter: 417

Total Units of Service for Quarter (Unit=1 Hour): 1583

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	103
65-74:	237
75-84:	108
85+:	42
Client Declined to Provide Information:	0
Total:	490

CLIENT GENDER

Male:	156
Female:	334
Client Declined to Provide Information:	0
Total:	490

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	95
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	49
Rural:	23
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	15

CLIENT ETHNICITY

Hispanic/Latino:	106
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CLIENT RACE

Two or More Races:	2
Caucasian:	412
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	6
Japanese:	9
Korean:	3
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	39
Client Declined to Provide Information:	0
Total:	490

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

5

1

0

A2. Contracts/Warranties:

13

8

5

0

A3. Other Consumer/Finance:

20

12

2

0

EMPLOYMENT

B1. Discrimination:

2

2

0

0

B2. Other Employment:

4

1

3

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

9

2

4

0

C2. Conservatorship:

9

5

2

0

C3. Other Family:

11

6

4

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

2

4

0

D2. Medicare:

6

3

1

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

65

32

38

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

33

19

10

0

E3. Other Housing:

18

5

5

0

INCOME MAINTENANCE

F1. Social Security:

13

8

4

1

F2. Supplemental Security Income (SSI):

2

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-796-3530

AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	2	0
G3. Other Individual Rights:	7	4	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	94	37	44	0
H2. Advance Health Care Directives (AHCD):	28	1	23	0
H3. Financial Powers of Attorney:	36	8	25	0
H4. Other Miscellaneous:	83	38	23	0

TOTAL CASES OPENED IN QUARTER: 490

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
208	206	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1561

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/18	Alisal Rotary	Sommunity General Information	Local Businesspersons	23	1
4/11/18	Seaside Rotary	Sommunity General Information	Local Businesspersons	7	1
4/19/18	CSUMB	Hospice Presentation	Hospice Caregivers	20	2
4/24/18	Radio Interview	Radio Interview	Community	500	1
4/27/18	Pre-Law Club	Fair Housing Panel	Tenants and tenants rights	25	3
5/1/18	Gathering for Women	General Presentation	Homeless Women	5	1
5/3/18	Comm. PG	Well Spring Church	Community Presentation	12	1.5
5/22/18	ASI	Active Seniors	Community Presentation	30	1
6/6/18	Salinas Bingo Hall	National Association of Retired Federal Employees	Retired Federal Workers	30	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: *Kathleen Murray-Phillips*

AAA Contact Phone: *831-796-3530*

AAA Contact Email: *murrayphillipsk@co.monterey*

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: *Kellie D. Morgantini*

Provider Contact Phone: *831-899-0492*

Provider Contact Email: *kellie@lssmc.net*

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/18	LACPP	State Department of Insurance	Department of Insurance and State Das	57	5
5/14/18	Navigator University	Caregivers general legal education	Caregivers and social workers	20	2
6/13/18	Regency Assisted Living	Community & Health Prof. Consortium	Social workers and nurses	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern County

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 1072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	40
65-74:	44
75-84:	21
85+:	11
Client Declined to Provide Information:	0
Total:	116

CLIENT GENDER

Male:	48
Female:	68
Client Declined to Provide Information:	0
Total:	116

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	44
Homebound:	0
Lives Alone:	67
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	27
Rural:	27
Greatest Economic Need (Minority):	44
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	14
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	116

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern County

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

11

1

1

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

33

25

2

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

9

2

0

E3. Other Housing:

13

9

2

0

INCOME MAINTENANCE

F1. Social Security:

17

11

7

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern County

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	1	1
G3. Other Individual Rights:	4	3	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 116

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	22	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1037

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/18	Arvin/Lamont	Collaborative Mtg	Service Providers	55	3
4/12/18	Greenfield	Collaborative Mtg	Service Providers	22	2.5
5/3/18	Bakersfield	Law Day at the Mall	Senior population	20	4.8
6/7/18	Arvin/Lamont	Collaborative Mtg	Service Providers	75	3.8
6/13/18	Ridgecrest	Collaborative Mtg	Service Providers	80	7.8
6/14/18	Bakersfield	Information Table	Senior Population	200	7.5
6/30/18	Bakersfield	Information Table	Senior population	250	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: **Mayte Olivas**

AAA Contact Phone: **661-868-0938**

AAA Contact Email: **olivasm@kerncounty.com**

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern County

Provider Contact Name: **Danita Melton**

Provider Contact Phone: **661-334-4669**

Provider Contact Email: **dmelton@gbla.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: